



# Coronavirus (COVID-19) Business Continuity Response Services

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## Disinfection of Virus Contaminated Sites

The recent reports of coronavirus (COVID-19) pandemic have led many organizations to address business and operation continuity issues associated with suspected or confirmed infection of an employee, supplier, or visitor. Heritage is your partner whether you need to preplan your response or have an ongoing challenge. With over 50 years of experience dedicated to protecting human health and the environment, Heritage's emergency response services will rapidly deploy needed resources to help employers maintain business continuity.

Decontamination and disinfection utilizing EPA and CDC recommended methods and materials will give you peace of mind while safely restoring your operations. Through the years, Heritage has responded to all sizes of incidents from small to the nation's largest, each time responding with professionalism and care for our customer's needs.

**SMART**  
SPILL MANAGEMENT **AND** RESPONSE TEAM

**Services include:**

- Incident Response Management
- Emergency Decontamination Services
- Hazardous, Non-Hazardous and Infectious Waste Transportation and Disposal

## We Can Help

- For existing customers, please contact your Heritage representative. If you already have an OSRO/PERS contract, please follow your established ER procedure for support.
- If you have non-urgent questions, please email our dedicated inbox: [disinfect@heritage-enviro.com](mailto:disinfect@heritage-enviro.com)
- For immediate assistance with disinfection, call **833-4VIRUS1** (833-484-7871).

# Why Heritage?

- Fully trained employees who are accustomed to working with decontamination and disinfection procedures.
- Well-researched SOPs based upon the most up-to-date CDC processes for disinfecting porous and non-porous surfaces.
- Employees wear personal protective equipment that meets or exceeds the CDC recommendations.
- We only use CDC and EPA approved disinfectants according to the manufacturers' instructions.
- We can respond using our own employees or one of our pre-approved sub-contractors in our Spill Management and Response Team.
- We answer the phone 24 hours per day and 7 days per week.

## What are the next steps?

- If you already have a contract with Heritage, we can provide you a sample COVID-19 work order to review. You can sign ahead of time or before we do the work.
- If you do not have a contract with us, we can send you an COVID-19 Emergency Services Order Agreement.

